



▲ Full Product Image

▲ Close up Image #1

▲ Close up Image #2

Quote & Order

Error Claim / Report

Error order number:

Full product image:

Close-up image 1:

Close-up image 2:

Shipping package:

Error description:

Can you return it?

I would prefer a:

+ ADD TO CART

Oops! Did we make a mistake with your order?

Even though no one is perfect, at CARDSandBANNERS.com we try our hardest to make it as perfect as possible. To help you resolve any print errors, please read the instructions below carefully, and submit all necessary files as requested. Our claims department will review your request, and you will receive a response usually within 12-48 hours. We certainly do apologize for any inconvenience.

Claims must be filed within five business days, beginning at the moment that you receive your order.

We must get all the requested information to assist you with your claim better. Please include the order number for which you are filing a claim. If your product contains multiple pieces, for example, business cards, flyers, brochures, etc., please include at least ten (10) pieces in your pictures. We ask that you take at least three (3) photographs of your product and upload them. **Do not send digital files. Please do not scan and send. We need photos of your printed files to see the print errors.**

These pictures must be clear, and the error must appear clearly in the pictures. We recommend that you take the pictures outdoors if possible; indoor light will make the image appear blurry, making it hard to see the problem area. Your photo will need to show the entire product. For example, if the product you have an error on is a banner, you will lay it flat on the floor or wall and take a picture showing the entire banner. The problem area might not be evident from this angle, and that is okay.




The second image is the close-up image. This image will show the problem area close-up.

The third image is also a close-up image. The third image can be from a different angle,

STEP 1

Your Shopping Cart Contents

Total Items: 1 Amount: \$0.00

Qty.		Item Name	Unit	Total	
1		 Error Claim / Report	\$0.00	\$0.00	
Max: 1		<ul style="list-style-type: none">• Error order number: - 123456• Error description: - The yellow color on my business cards is black. It is like that on all of them.• Can you return it? - Yes• I would prefer a: - Re-print• Full product image: - 30999. group_image.jpg• Close-up image 1: - 31000. close_up_image.jpg• Close-up image 2: - 31001. closer_close_up_image.jpg• Shipping package: - 31002. package_label_image.jpg			
			Sub-Total: \$0.00		

BACK TO SHOPPING



STEP 2



GO TO CHECKOUT



Billing Address:

My Company
Demo Test
715 E 3900 So Ste 210
Salt Lake City, UT 84107
United States

[CHANGE ADDRESS](#)

Your billing address is shown to the left. The billing address should match the address on your credit card statement. You can change the billing address by clicking the *Change Address* button.

Your Total

Sub-Total:	\$0.00
Free Shipping:	\$0.00
Total:	\$0.00

Payment Method

Free Order

Terms and Conditions

Before proceeding, please confirm:

- I am not uploading copyrighted material and my files do not violate laws or infringe on someone's trademarks or intellectual property.
- I understand that colors may vary when printed and that all artworks will be converted to CMYK color mode.
- My information and spelling are accurate.
- My images meet high-resolution requirements.
- I can only cancel or modify the order before it goes into production. If a proof is selected, it will be sent to print after I approve it.

Please acknowledge the terms and conditions bound to this order by ticking the following box.

[Click here to View the FULL LIST of TERMS & CONDITIONS.](#)

I have read and agreed to the terms and conditions bound to this order.

Discount Coupon Code? [Apply](#)

To remove a coupon from this order, type REMOVE and hit Apply.

STEP 3[CONTINUE CHECKOUT](#)

Billing/Payment Information

My Company
Demo Test
715 E 3900 So Ste 210
Salt Lake City, UT 84107
United States

EDIT



Payment Method:

Free Order

There is no charge for this order.

Shopping Cart Contents

EDIT



Qty.	Item Name	Total
1 x	Error Claim / Report	\$0.00
	<ul style="list-style-type: none">Error order number:: 123456Error description:: The yellow color on my business cards is black. It is like that on all of them.Can you return it?: YesI would prefer a:: Re-printFull product image:: 30999. group_image.jpgClose-up image 1:: 31000. close_up_image.jpgClose-up image 2:: 31001. closer_close_up_image.jpgShipping package:: 31002. package_label_image.jpg	

Sub-Total: \$0.00
Free Shipping: \$0.00
Total: \$0.00

FINAL STEP



CONFIRM ORDER



Shipping Method

Payment Method

Review Order



Order Complete

Your Order Number is: 123555

You can keep track of your order status on our website by logging into your account. You will also receive an email notifying you when your order status changes to PRINT, SHIPPED, etc.

Thank you for shopping. Please click the Log Off link to ensure that your receipt and purchase information is not visible to the next person using this computer.

LOG OFF



You can view your order history by going to the [My Account](#) page and by clicking on "View All Orders". Please direct any questions you have to [customer service](#).

Thanks for shopping with us online!

DONE!

For your record of this order, you may click link below to

[Print Order Receipt]